

2025

Work, Study  
+ Play  
Whitsundays

PROGRAM GUIDE

In partnership with:

**FLIGHT CENTRE**<sup>®</sup>  
Travel Academy



**TORRENS**  
UNIVERSITY  
AUSTRALIA

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# Welcome

This guide will provide you with all the info you need to know about this exclusive program, offering a once in a lifetime experience in one of Australia's premier holiday destinations.

To break it down, you will be working, studying and playing throughout this 13-month program. We have a range of start and move dates available.

It's the perfect way to combine your studies with industry experience whilst having some fun.

WORK, STUDY + PLAY WHITSUNDAYS

## About the Program

Launch your career in paradise!

THE WORK, STUDY + PLAY WHITSUNDAYS PROGRAM OFFERS A ONCE IN A LIFETIME EXPERIENCE TO LIVE AND WORK IN THE WHITSUNDAYS.

Work, Study + Play Whitsundays program highlights include:



**STUDY**  
a university  
-accredited Diploma  
of Travel and  
Tourism facilitated by  
industry experts +  
dedicated Program  
Leader.



**WORK IN  
PARADISE**  
The ultimate job  
setup in the  
Whitsundays  
and on the  
ground support.



**OPPORTUNITY OF A  
LIFETIME**  
work, study and play  
with other students in  
paradise including  
exclusive events,  
parties and more.

WORK, STUDY + PLAY WHITSUNDAYS

## Program Overview

Supported by Flight Centre Travel Group, Torrens University Australia and Tourism Whitsundays, this is a unique opportunity to develop your skillset, make new likeminded friends, to challenge yourself professionally and personally, and most importantly, it's an opportunity to set yourself up for success!

We have a few upcoming intakes in 2024 as below:

Begin Your Studies

13 January 2025 (spots are filling fast)

10 March 2025

31 March 2025

Move to The Whitsundays!

August 2025

November 2025

November 2025

This program is unique as it runs over three semesters, typically 13 months in length, and includes three core components - 'Work', 'Study' and 'Play'.

The usual breakdown of these components over the timeline is as below:

Month	1	2	3	4	5	6	7	8	9	10	11	12	13
<b>WORK</b>							Sneak Peek	Job placement #1			Job placement #2		
<b>STUDY</b>	Semester 1 Full-Time					Semester 2 Part-Time			Semester 3 Part-Time				
<b>PLAY</b>							Whitsunday Islands				Whitsunday Mainland		



## WORK, STUDY + PLAY WHITSUNDAYS

# Why join the Program?

The Work, Study + Play Whitsundays program is the perfect choice if you want to turn your love of travel into a career and see the world while you're at it!



### Launch your career in paradise

- Visit the Whitsundays on our exclusive 'sneak peek' and meet other students, attend face-to-face job interviews and a welcome party!
- Multiple job opportunities
- Work in paradise!



### Uni-accredited study + industry experts

- University-accredited Diploma of Travel and Tourism
- Study support from expert tourism facilitators
- Use your job in the Whitsundays to complete your work experience subject (and get paid!)



## The travel industry is fun. Your adventure starts here!

- Exclusive student and supplier parties
- Free & discounted opportunities to explore the Whitsundays
- Make memories and friends for life
- Live and work in the Whitsundays!



## Exclusive inside industry access

- Unlock Flight Centre Travel Groups' connections with resorts, islands, boat companies and more for job placements and travel discounts
- Utilise our partnerships with party venues, accommodation suppliers and on the ground support in the Whitsundays.

“ ***The experience is truly what you make it! The study can be challenging but reach out for help and you'll be absolutely fine. You develop friendships quite quickly through work, your induction and a variety of other events, however, go out when you can, it's truly a once-in-a-lifetime experience (don't forget about your studies though). The Island is so beautiful, everyone knows everyone and with always lends a helping hand. Some of my highlights include making lifelong friends from across the world and sleeping on the Great Barrier Reef on my days off.*** ”



- Ainsley, Work, Study + Play Whitsundays student

## WORK, STUDY + PLAY WHITSUNDAYS

# Program Timeline

Work, Study + Play Whitsundays is typically a 13-month program full-time. This includes Semester 1 at a full-time study load and Semesters 2 & 3 are part-time. Whitsunday move dates are during Semester 2, depending on job availability.



# WORK

A photograph of a man in a red polo shirt with a logo, smiling and leaning over a white reception counter. He is interacting with a customer wearing a striped shirt and a black cap. The background features a wall with vertical wood slats and a blue wall with framed posters, one of which says 'Snorkelling'.

Get a start in the travel and tourism industry and work for some amazing businesses. We partner with major hotels and tourism operators in Airlie Beach and the Whitsunday islands.



WORK, STUDY + PLAY WHITSUNDAYS

## Our Partners

### Job opportunity role types

- ✓ Food and Beverage
- ✓ Housekeeping
- ✓ Guest Services
- ✓ Events
- ✓ Cruise roles
- ✓ Administration

### Job opportunity locations

-  Airlie Beach
-  Daydream Island
-  Hamilton Island

As part of the Flight Centre Travel Group, we have inside access to our suppliers and partners in the Whitsundays. Our partners are flexible and open to working with you to create the ultimate Work, Study + Play lifestyle, so you can experience all The Whitsundays has to offer!



## WORK, STUDY + PLAY WHITSUNDAYS

# Job Placements

Our job placements vary across employers and positions are casual, part-time and full-time and are on average 25-40 hours per week. All roles are treated and paid in accordance with the employer's standards. Our employer partners pay in line with HIGA (Hospitality Industry General Award), plus overtime and weekend penalty rates.

With the guidance of your dedicated Program Leader, you will undergo a job application process based on the current job availability and the options that are best suited to you. A job will be secured with one of our partners before you move.



**Coral Sea Marina Resort**  
25-30 hours per week  
Live in Airlie Beach



**Mantra Club Croc**  
25-30 hours per week  
Live in Airlie Beach



**Club Wyndham Airlie Beach**  
30-40 hours per week  
Live in Airlie Beach



**Cruise Whitsundays**  
30-40 hours per week  
Live in Airlie Beach



**Daydream Island**  
Live in Airlie Beach or on island  
(depending on your role)



**Hamilton Island**  
Full-time work - 38 hours per week  
Live on island in staff accom

## WORK, STUDY + PLAY WHITSUNDAYS

# Accommodation

Once you have been successful with a job placement, our team will provide you with a list of accommodation options based on your employment. There are 2 main options: Airlie Beach and on-island accommodation. See out FAQs for some more information.



### **Airlie Beach (Mainland)**

For most of our job placements you will live in Airlie Beach. Here there are many possibilities for accommodation. We will help you with suggestions for the first 6 weeks of accommodation before you find your own. This accommodation costs approx \$250/week.

### **On-island (Hamilton or Daydream)**

For all Hamilton Island and some Daydream Island placements you will be required to live on the island in staff accommodation. This accommodation costs approx \$150/week. Other benefits to living on Hamilton Island include transfer buses and exclusive staff discounts and events.



# STUDY

**Our university-accredited Diploma of Travel and Tourism sets students up for success. It can also lead straight into second year of a Bachelor of Business with Torrens University Australia.**

TORRENS UNIVERSITY AUSTRALIA

# Diploma of Travel and Tourism

**We want to provide you with the tools to launch your career in travel and tourism. By studying the Diploma of Travel and Tourism, while you gain hands-on industry experience, you'll be set up for the ultimate start once you graduate.**

The Diploma of Travel and Tourism is accredited by Torrens University Australia. It's been designed to provide our students with a broad base of travel, tourism and business knowledge, covering a variety of industry relevant topics and skills. The diploma is 9 months full-time and the equivalent of the first year of a Bachelor of Business with Torrens University. As a guide, 20-30 hours per week is required to complete the requirements of the diploma (based on a full-time study load). Part-time study is also available.

As a student with Flight Centre Travel Academy and Torrens University, you can visit any of the Torrens University campuses across Australia, access their student well-being programs and more!



## Subjects

Succeeding in Business

Travel Trends & Insights

Successful Sales Techniques

Introduction to Marketing & Branding

Travel System Essentials

Understanding People & Organisations

Sustainable Tourism\*

Industry Focus\*

Industry Practice\*

*\*choose 2 of these 3 elective subjects*

FC TRAVEL ACADEMY &amp; TUA

# Student Support

**Students will receive comprehensive support throughout their program, including learning, personal, and program-specific assistance.**

## ALL PROGRAMS

### Student Onboarding

- Your Enrolment Consultant provides support through the first four weeks of studies including program, start date and subject choices for success from the start.
- A virtual orientation week will transition you smoothly into studies plus learn about your program.

### Accessible Learning

- If you will be balancing your studies with a health condition or accessibility need you might be eligible for reasonable academic adjustments and extra support. We are here to help, and you don't need a medical diagnosis to qualify.

### Study Support

- Our Student Support Consultants are here to support you through your studies and program.
- Alongside your online tutorials, your Facilitators offer One-on-One Coaching Calls to help with specific study and assessment-related challenges.

### Counselling & Wellbeing

- Counseling services are available to help with personal challenges and family issues.
- Around the clock wellbeing services offer immediate support.

## PROGRAM SPECIFIC

### Program Support

- Dedicated on-the-ground Program Leader to support you throughout your program.

### Relocation

- Assistance with planning, writing and presenting your candidate profile (resume)
- Interviews either during Sneak Peek or virtually
- Assistance with accommodation and more to prepare for your move!

## MEET YOUR PROGRAM LEADER



Kylie Forgione brings 25+ years of tourism and hospitality experience plus 15 years in the beautiful Whitsundays. Her on-the-ground expertise, personal story and exceptional support inspire others to thrive!

TORRENS UNIVERSITY AUSTRALIA

# Bachelor Pathway

## Year 1

Diploma of Travel  
and Tourism



## Year 2\*

Direct entry to  
Bachelor of Business  
(2nd year)



## Year 3\*

Bachelor of Business  
(3rd and final year)



## Graduate

Bachelor of Business

**Turn your Diploma into a Degree with direct entry to the second year of a Bachelor of Business with Torrens University Australia.**

Successful completion of the Diploma of Travel and Tourism with Flight Centre Travel Academy gives students **guaranteed direct entry into year two\*** of the Bachelor of Business with Torrens University as well as a **25% scholarship** on the remainder of their degree.

Torrens University Australia offers the following:

- Bachelor of Business
- Bachelor of Business (Hospitality and Tourism Management)
- Bachelor of Business (Marketing)
- Bachelor of Business (Event Management)
- Bachelor of Business (Sport Management)
- Bachelor of Business (Entrepreneurship)

With a full-time study load, you can graduate with a diploma in the first year and a bachelor's degree in a total of three years.





# PLAY

We love to assist our students to make the most of the beautiful backyard they will be living in, the Whitsundays! We've partnered with some thrilling businesses in the local area to not only offer our students (and their loved ones) discounted travel adventures, but free activities during their time in the Whitsundays as well!



## WORK, STUDY + PLAY WHITSUNDAYS

# Sneak Peek

Sneak Peek is an amazing opportunity that allows you to **visit the Whitsundays** and get a feel for and familiarise yourself with the area.

You'll get to meet employer partners and interview in person, plus **meet fellow students** who will be moving at the same time as you and those that are already on the Whitsundays!

The Sneak Peek is jam-packed with activities from professional development, site tours, interviews, supplier introductions, island visits, an awesome **boat party** and more!

Our amazing partners on the Whitsundays also make it affordable by giving you exclusive **student discounts** on accommodation during this time.



### Meet the team

Meet some of the Flight Centre Travel Academy team.



### Job Interviews

Conduct your job interviews in person!



### Make new friends

Meet your fellow students and get a feel for the Whitsundays.

*'Every student should go to Sneak Peek before they move – it gave me such a better understanding of the Whitsundays and it was so good to meet the employers and especially other students that I moved up here with, they're like my family now!'*

*- Sarah, FCTA Student about Whitsundays Sneak Peek Trip*

WORK, STUDY + PLAY WHITSUNDAYS

# Whitsundays Adventures

These travel, sustainability and eco-tourism experiences are exclusive to the Flight Centre Travel Academy program, in collaboration with our employer and industry partners. The cost of all benefits is inclusive in this exclusive program (excluding the Whitehaven Beach & Graduation Getaway). All travel experiences can be organised by Flight Centre Travel Academy and our employer and industry partners.



## ECO BARGE

Eco Barge Clean Seas Inc. is an amazing not-for-profit environmental organisation based at Airlie Beach that has been bringing the community together to protect the aquatic environment of the Whitsunday region since 2009. This is an awesome experience to get involved with cleaning our oceans (and maybe even make a thong fish) and gaining an insight into the eco-tourism world.

## TURTLE RELEASE

The journey to the ocean for a baby turtle is crucial to its survival in the deep. It can take around 1-4 days for a baby turtle to break through their egg and be ready to head to the sea. Be a part of the experience that is turtle releasing and witness one of the many wonders of this creature.

Plus, they're pretty cute!





## THUNDERCAT WHITSUNDAYS

Run by Red Cat Adventures, be prepared for an exhilarating experience around The Whitsundays.

This is a 1-day tour around the islands, visiting the scenic White Haven beach. Morning tea and lunch are provided, as well as free bus transfers and snorkelling equipment. The awards this trip has won speaks volumes to its position as a stand-out experience in the Whitsundays.

## RED CAT ADVENTURES

These guys are so great we had to mention them twice. So not only do Red Cat Adventures run the Thundercat Whitsundays tour, they have a bunch of other really awesome, award-winning adventures. To name a couple of our other favourites, there is the Tongarra ECO Sailing Experience and the Falls To Paradise (this one is great for nature and foodie lovers).



## REEF RESTORATION

For over three decades, coral restoration has been an important player in assisting damaged reefs, contributing to regeneration. Reef restoration involves mimicking natural processes in the sea by discovering the types of coral that can withstand harmful events (such as bleaching) and taking small cuttings from them in order to grow and reproduce the coral.

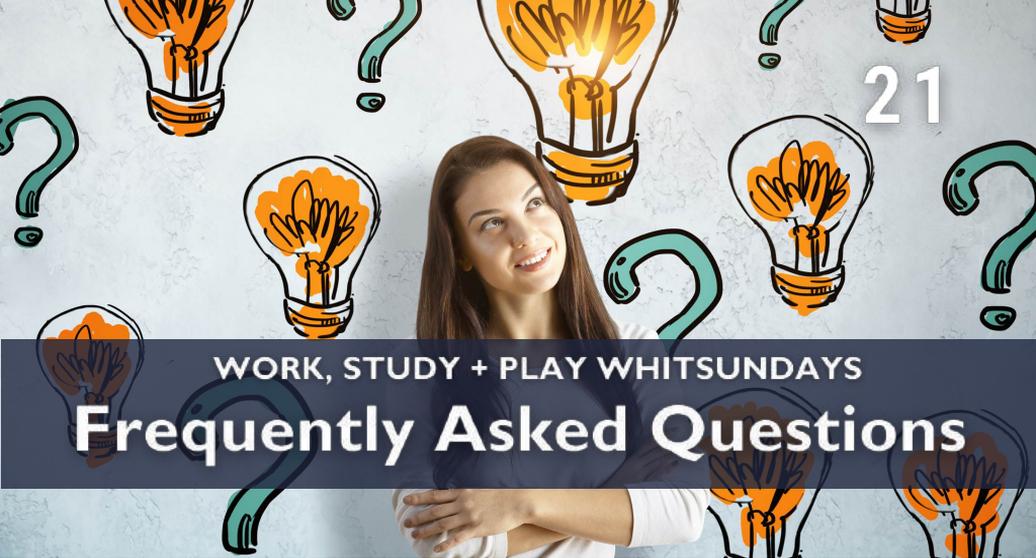


## REEF RESEARCH

Restoration and research go hand-in-hand. To ensure we are protecting our reefs to the best of our availabilities, and not doing more harm than good, we need reef research.



Our students encountered this amazing turtle on a recent Red Cat Adventure on the Work, Study + Play Whitsundays program.



## WORK, STUDY + PLAY WHITSUNDAYS

# Frequently Asked Questions

### WORK QUESTIONS

#### When do I start working?

Your work start date may vary based on your intake date and move date.

#### Will uniforms be provided? Yes

**Is there a probation period?** Yes, there is a 3-month probation period.

#### What if I do not get the job?

Our program team will work with you to explore other job opportunities. You will have more than one opportunity for a job if unsuccessful in your first application.

#### Where will I live? This one is a two-part answer.

Hamilton and Daydream Islands: You will live in staff accommodation "The Staff Village", which will be in single rooms and have shared common spaces. Rooms start from approx \$150 per week.

Airlie Beach: We can help you find accommodation for your first 6 weeks at around \$250/week. However, some students may be required to source their own accommodation. We have supplier partners who will offer a discounted rate for our students our you can check-out these local Facebook Buy/Sell/Swap Pages which have rooms for rent at affordable prices:

- [Airlie Beach And Whitsunday Real Estate Sales, Rental and Accommodation](#)
- [Accommodation Airlie Beach - Units and Rooms to Rent](#)
- [Whitsundays Buy/Sell/Swap Chat](#)

#### Will I have my own room?

Accommodation at Hamilton and Daydream Islands will be in the staff village and room type may vary. Depending on where you stay in Airlie Beach, accommodation types will also vary.

#### Will I need to pay a bond for my accommodation?

You may be required to pay a bond if you are staying in Airlie accommodation. For island accommodation, your employer will discuss any bond requirements with you directly.

**What if I resign from the job?**

There is a minimum 6-month commitment for you job placements. Should you resign from your role before the minimum time we will be unable to assist with additional job placements until you have completed your Diploma when our program team will be available to help place you in another role with our employer partners across Australia. You will see receive full support to complete your studies.

**Are there staff food vouchers?**

Staff food discounts are available on Hamilton & Daydream Islands. Airlie Beach offers a variety of dining options as well as supermarkets.

**Can I take time off work?**

Just like any job, time off is provided by our employer partners and we encourage you to make the most of it by exploring the beautiful surrounds of the Whitsundays. Please note that time off work may be quite restrictive during peak holiday periods eg. Easter, School Holidays etc.

**How much will I earn?**

Students are treated and paid in accordance with the employer's standards. Our employer partners pay in line with HIGA (Hospitality Industry General Award), plus overtime and weekend penalty rates.

**What if I don't like the job?**

This program is about experiencing different positions and employers within the travel and tourism industry and we encourage you to take on the position with an open-mind and positive attitude to make the most of your time in that position or with the particular organisation.

**STUDY QUESTIONS****What are the entry requirements for the Diploma?**

- Year 12 or Cert IV or higher  
(If you do not meet these criteria, you may be eligible for Work Life Entry.)
- Australian and NZ citizens and Permanent Residents.

**What is the cost of the Diploma?**

We partner with Torrens University Australia and the cost for this tertiary Diploma is:

- \$2,350 per subject, or \$18,800 in total for 8 subjects.

The Diploma is fully covered by FEE-HELP for eligible students.

**Are classes online or in person?**

All subjects are delivered completely online! We do offer live tutorials, question and answer sessions and coaching calls to help you along the way.

All information provided in this ebook is correct at time of publishing and is subject to change. Please speak with your enrolment expert for further details.

**What if I can't make it to online classes?**

We have live classes and if you're unable to attend you're able to watch back over some of the key points. All Q&A sessions are recorded which are relating to each assessment and every module has recording or other key content for you to learn/watch at your own pace.

**What study support will I have?**

Our facilitators and programs team pride themselves with ongoing workplace and study support. We will reach out on a regular basis to ensure you are well equipped to complete all your subjects, assessments and activities. This on-going support from your expert facilitators and dedicated program leader includes:

- Assessment Q&A Sessions
- Coaching Calls
- Resume advice
- Interview preparation

**Can I study full-time?**

You can study your first semester full-time prior to commencing work. You would then move to Airlie and begin studying part-time with your employment.

**What if I fail?**

You will be given the opportunity to re-sit the subject at your own expense if you fail.

**What if I withdraw from my studies?** You will not be able to continue with this specific program but our program team will be available to assist you with alternative pathways.

**PLAY QUESTIONS****How much are the Play activities?**

There are a range of activities available in the Whitsundays through our supplier partners. Discounts vary depending on the activity. You will receive a full breakdown of these prior to your sneak peek.

**Are activities optional?**

Yes – sneak peek, all travel and tourism benefits are completely optional and up to you.

## OTHER QUESTIONS

### **Will I need my own transport in The Whitsundays?**

Your own transport is not required whilst you are in The Whitsundays. There are plenty of great transport options to get your way around. You can bring your car but it needs to remain on the mainland while you're on Hamilton or Daydream Island. Shute Harbour has a lockup carpark which you pay monthly, six monthly or yearly.

### **What does my Work, Study + Play Whitsunday Orientation look like?**

Your orientation for this program will involve a pre-start call with the Flight Centre Travel Academy program team which will outline how to begin and get ready for your adventure in The Whitsundays. There will also be one on one and group orientation calls from the Flight Centre Travel Academy programs team to set you up for success.

### **What do I need to bring? (Checklist)**

At Hamilton or Daydream Island you will require pillows, sheets, towels etc. anything you think you will need to set up your life in The Whitsundays. Airlie Beach accommodation will depend on your arrangement. More information regarding a pre-start checklist will be provided closer to your intake start-date.

### **How do I get to the Whitsundays?**

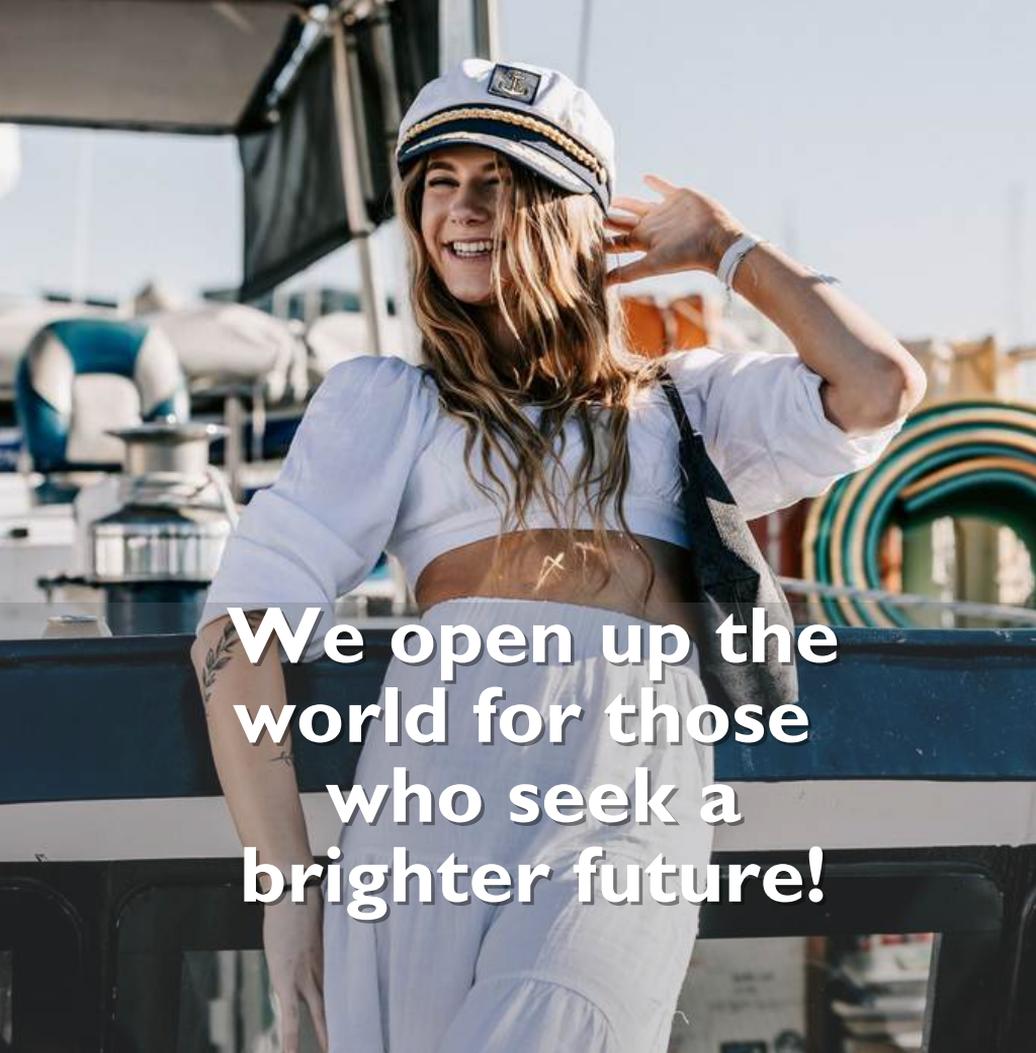
This is self-organised but there are a couple of options! You can fly to Proserpine Airport and then board the Whitsunday Transit Bus, take a taxi, or hire a car to the town. It is approximately a 25-minute drive. If flying isn't for you, grab some mates and make a road trip of it. You can also fly direct to Hamilton Island and take the ferry to Airlie Beach for the Welcome Workshop. However, we recommend that flights only be booked once your first work placement is advised.

### **Do I pay my own accommodation?**

Yes - accommodation for this program will be approx. \$250/week at Airlie and \$150/week at Hamilton and Daydream Islands. The idea is that your employment will cover living costs and leave you plenty left over for all the fun you can get up to. Quick tip, it would be a good idea to have some savings built up before you start your employment.

### **Will I have any local support if I need it?**

Yes, your Program Leader Kylie is based in the Whitsundays. You will also receive local support from Flight Centre Travel Academy partner Shiift, who will provide you with an exclusive resilience training and support at the start of your program.



**We open up the  
world for those  
who seek a  
brighter future!**

## **WE ARE HERE TO HELP!**

If you have any questions, please reach out to our team of enrolment experts or enquire on our website and we will be in touch.



**1300 369 649**



**[travel\\_academy@flightcentre.com](mailto:travel_academy@flightcentre.com)**



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