



2024/25

# Flight Centre Travel Academy

COURSE GUIDE

In partnership with:

**FLIGHT CENTRE**<sup>®</sup>  
Travel Academy



**TORRENS**  
UNIVERSITY  
AUSTRALIA

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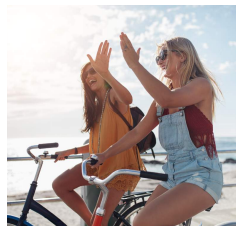
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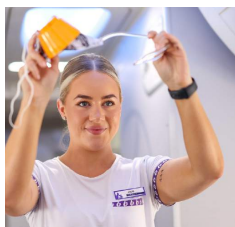
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AUSTRALIA**

# WELCOME

This guide will provide you with all the info you need to know about the exclusive programs we offer at Flight Centre Travel Academy.

We prepare you for a career in the tourism and travel industry with our unique Study + Jobs programs. It's the perfect way to combine your studies with industry experience whilst having some fun. So jump on in!



In partnership with:

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AUSTRALIA

# ABOUT US

Flight Centre Travel Academy is able to offer what no other training providers in travel can - the best balance of academic content and relevant industry know-how PLUS jobs in the industry.

You're in great hands and will learn from the best in the business!

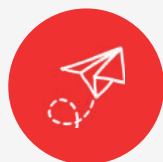


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AUSTRALIA



## Launch your career with Study + Jobs

Our job pathways give you the ultimate start to your career with jobs, work experience, volunteering and more - we'll help you launch your travel career!

**WHY CHOOSE US?**



## Uni-level study - expertly delivered

Our Diploma of Travel and Tourism is university-accredited in partnership with Torrens University Australia. Learn practical skills from our industry expert facilitators and partners in a supportive environment.





## Your adventure starts here!

The travel industry is fun. Get your adventure started with exclusive events, parties, travel opportunities and more!



## We are your key to the travel industry

Flight Centre Travel Group is the heart of the travel industry. We are the key to unlocking exclusive industry access, latest travel trends, inside knowledge and connections to ensure you a long and successful career in travel and tourism.

# OUR PROGRAMS



Our programs are Study + Job pathways that combine a Diploma of Travel and Tourism with a career launching job in the travel and tourism industry. Each program is delivered by industry experts and designed to get you job ready to jump straight into your travel career!

Our programs can take you to work in the Whitsundays, the UK or Canada or work as cabin crew, a travel agent, in hotel management, be cutting edge in sustainable tourism plus so much more. Find your dream career today!

# OUR PROGRAMS



## Work, Study + Play Whitsundays

Launch your career in paradise with our study + jobs experience of a lifetime!



## Work, Study + Fly

Take your career to new heights working as cabin crew or in other airline industry roles.



## Flight Centre Travel Consultant

Study + a job as a travel agent with Australia's leading travel brand!

## Hotel Pathway

Get set up for career progression within the hotel industry!







## **Work, Study + Live Abroad**

The ultimate set up for your working holiday or career start in the UK or Canada!



## **Choose your own Adventure**

Choose any path in the travel and tourism industry.



## **Sustainable Tourism Pathway**

Get qualified and job ready for a career in sustainable tourism.



## **Bachelor Pathway**

Easily turn your diploma into a degree with direct entry to uni!

# OUR DIPLOMA



Delivered in conjunction with our partner Torrens University Australia, our Diploma of Travel and Tourism is designed to provide graduates with a range of travel and tourism knowledge and skills suitable for employment.

By studying our Diploma of Travel and Tourism, you'll learn from industry experts, gain hands-on industry experience and you'll be set up for the ultimate start to your travel and tourism career!

# OUR DIPLOMA



## TORRENS UNIVERSITY AUSTRALIA

Our partner Torrens University Australia, Australia's fastest-growing universities\* brings a careers-focused and global perspective to Australian higher education.

Torrens University is a Certified B Corporation, proving a commitment to the highest standards of verified social and environmental performance, public transparency, and accountability to balance profit and purpose.

As a student with Flight Centre Travel Academy and Torrens University, you can visit any of the Torrens University campuses across Australia, access their student well-being programs and more!

\*Australia Higher Education Enrolment Data, 18 Dec 2023



### Duration of study

Most of our programs are 9-months in duration based on a full-time study load of 8 subjects over 2 semesters. Some programs, such as our Work, Study + Play Whitsundays, are extended over 3 semesters.

As a guide, 20-30 hours per week is required to complete the requirements of the diploma (full-time study). Part-time study options are available.



# OUR DIPLOMA

## Diploma Subjects

All of our programs include the below 6 core subjects:

- Succeeding in Business
- Travel Trends and Insights
- Introduction to Marketing and Branding
- Successful Sales Techniques
- Travel Systems Essentials
- Understanding People and Organisations

You will also complete 2 of the below elective subjects based on the program you have chosen:

- Sustainable Tourism
- Industry Focus
- Industry Practice

## Cost of the Diploma

The full fee for our higher education Diploma is \$2,350 per subject or \$18,800 for the full 8 subjects. (\$9,700 per semester full-time or \$4,700 per semester part-time for 2 subjects)

100% FEE-HELP is applicable for eligible students.

A 15% scholarship is also available for this course, for eligible upfront fee-paying applicants. Contact us for more information.

**Year 1**

Diploma of Travel  
and Tourism



**Year 2**

Direct entry to  
Bachelor of Business  
(2nd year)



**Year 3**

Bachelor of Business  
(3rd and final year)



**Graduate**

Bachelor of Business

**Turn your Diploma into a Degree  
with Torrens University Australia.**

Successful completion of the Diploma of Travel and Tourism with Flight Centre Travel Academy gives students **guaranteed direct entry into year two\*** of the Bachelor of Business with Torrens University as well as a **25% scholarship** on the remainder of their degree.

Torrens University offers the following:

- Bachelor of Business
- Bachelor of Business (Hospitality and Tourism Management)
- Bachelor of Business (Marketing)
- Bachelor of Business (Event Management)
- Bachelor of Business (Sport Management)
- Bachelor of Business (Entrepreneurship)

With a full-time study load, you can graduate with a diploma in the first year and a bachelor's degree in a total of three years.

*\* timings are based on a  
successful full-time study load*

# JOB PLACEMENTS



Job placements form an integral part of our Study + Job programs.

Our Programs Team will work with you throughout your studies to place you in work experience, volunteer opportunities, jobs in hotels and on location in the Whitsundays or overseas, and graduate roles such as airline cabin crew, travel consultants or in sustainable tourism.

# JOB PLACEMENTS



## The job process

Throughout your studies, you will prepare for your job in various ways including the following:

- resume writing
- interview preparation
- learning about and access to partnerships and job options
- job application assistance
- the interview process

## Continued support

Our commitment to you and your career extends beyond your time studying with us. We continue to help you along your way from your first and subsequent job placements until long after graduation.



## Jobs on location

For our Work, Study + Play Whitsundays and Work, Study + Live Abroad programs, jobs will be secured before you plan your move.

## Perfect match

Our Programs Team will work with all students and our vast network of industry connections to place you in a work environment and with a program partner that is the best match for you.



# PROGRAM INFORMATION



Our programs offer various pathways to your chosen career in the travel and tourism industry. We have 11 intakes per year, with different programs starting at each intake. A full calendar can be viewed [here](#).

We have provided a snapshot of each program in the following pages. For more detailed information or to get advice on the best program to suit you, please get in touch with our enrolment experts, visit our website or download our program ebooks.



# WORK, STUDY + PLAY WHITSUNDAYS



LAUNCH YOUR CAREER IN PARADISE WITH OUR  
STUDY + JOBS PROGRAM!

## HIGHLIGHTS



**STUDY**  
a uni-accredited  
Diploma of Travel  
and Tourism  
facilitated by  
industry experts +  
dedicated Program  
Leader.



**WORK IN  
PARADISE**  
with the ultimate  
job setup in the  
Whitsundays and  
on the ground  
support.



**OPPORTUNITY  
OF A LIFETIME**  
to work, study and  
play with other  
students in  
paradise including  
exclusive events,  
parties and more.

## PROGRAM INFORMATION



Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Location:	After successful completion of 4 subjects, you will move to the Whitsundays for the remainder of the program.
Duration:	This program is 13 months, including 1st semester full-time study, 2nd & 3rd semester part-time study and work.
Partners:	Work: A range of hotels and tourism operators in the Whitsundays Support: Shift on location
Job Outcomes:	x
Intake Dates:	11 Mar, 6 May, 1 Jul, 29 Jul, 30 Sep & 4 Nov 2024. 2025 dates to be confirmed. Dates are subject to change.

# FLIGHT CENTRE TRAVEL CONSULTANT



LAUNCH YOUR CAREER WITH AUSTRALIA'S LEADING TRAVEL BRAND AND A \$18K SCHOLARSHIP\*!

## HIGHLIGHTS



**STUDY**  
a uni-accredited Diploma of Travel and Tourism + Flight Centre Certificate of Excellence.



**\$18k SCHOLARSHIP\***  
awarded by Flight Centre to qualifying students!



**JOB OPPORTUNITIES**  
plus work experience during your studies with Flight Centre, Australia's leading travel brand.

## PROGRAM INFORMATION

Qualification:	Diploma of Travel and Tourism (Torrens University Australia) Certificate of Excellence (Flight Centre)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Scholarship:	After successful completion of the program, and 2 years of employment, the top 150 students will be eligible for an \$18,000 Industry Scholarship*, awarded by Flight Centre Travel Group.
Duration:	This program is 9 months full-time. Part-time options available.
Partner:	Flight Centre Travel Group
Job Outcomes:	Travel Consultant
Intake Dates:	1 Jul & 26 Aug 2024. 2025 dates to be confirmed. Dates are subject to change.

\*To be eligible for the \$18,000 Industry Scholarship (Part-time students will be eligible for \$9,000), you must complete your studies, pass the Flight Centre Certificate of Excellence and work as a travel consultant with Flight Centre for two years full-time within four years.

# WORK, STUDY + FLY



SOAR TO NEW HEIGHTS WITH THIS ULTIMATE START  
TO YOUR CAREER IN THE AIRLINE INDUSTRY.

## HIGHLIGHTS



### STUDY

a uni-accredited Diploma of Travel and Tourism facilitated by airline industry experts.



### EXCLUSIVE AIRLINE TRAINING

and events with aviation Australia, Bonza and other airline partners and dedicated program leader.



### JOB OPPORTUNITIES

with our partner airlines for cabin crew, ground staff and customer service roles.

## PROGRAM INFORMATION

Qualification: Diploma of Travel and Tourism (Torrens University Australia)

Entry Requirements: Year 12 certificate or Cert IV or higher (or Work Life Entry)  
Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.  
Additional requirements for cabin crew (see program e-book)

Cost: \$2,350 per subject, or \$18,800 for 8 subjects  
100% FEE-HELP available for eligible students

Duration: This program is 9 months full-time. Part-time options available.

Partners: BONZA is our major program partner. We also partner with the recruitment teams for Qantas, Virgin Australia and other Australian based airline operators.

Job Outcomes: Cabin crew, ground staff or customer service

Intake Dates: 1 Apr, 3 Jun, 26 Aug & 4 Nov 2024. 2025 dates to be confirmed.  
Dates are subject to change.

# WORK, STUDY + LIVE ABROAD



THIS PROGRAM COMBINES STUDY WITH THE ULTIMATE SET UP TO WORK IN THE UK OR CANADA!

## HIGHLIGHTS



### STUDY

a uni-accredited Diploma of Travel and Tourism facilitated by travel industry experts.



### THE ULTIMATE LIVE ABROAD SET UP

in UK or Canada with visa assistance, accommodation support, a job secured pre-departure + more!



### ON-GOING SUPPORT

before, during and after your move overseas to the UK or Canada.

## PROGRAM INFORMATION

Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident. Additional requirements for UK or Canada (see program e-book)
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Duration:	This program is 9 months full-time. Part-time options available.
Job Outcomes:	Job secured before departure to UK or Canada. Roles include guest services, administration, food & beverage, ski lift attendant, events.
Intake Dates:	Summer: 1 Apr, 6 May & 29 Jul 2024; Winter: 30 Sept 2024. 2025 dates to be confirmed. Dates are subject to change

# SUSTAINABLE TOURISM PATHWAY



GET EDUCATED AND HANDS ON AND  
LAUNCH A CAREER YOU CAN CARE ABOUT!

## HIGHLIGHTS



**STUDY**  
a Uni-accredited  
Diploma of Travel  
and Tourism with  
a dedicated  
sustainability  
subject.



**LEARN FROM  
EXPERTS**  
with our sustainable  
tourism partners  
giving  
presentations,  
events, case  
studies and Q&A's.



**GET HANDS ON  
AND JOB READY**  
with exclusive access  
to work experience,  
volunteer opportunities,  
job pathways and  
discounted travel with  
our program partners.

## PROGRAM INFORMATION

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Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Duration:	This program is 9 months full-time. Part-time options available.
Partners:	G Adventures, Intrepid, Redcat, Reforest, Take 3 for the Sea, Tourism Whitsundays, Flight Centre Travel Group & more!
Job Outcomes:	Work experience and volunteering opportunities with our partners can lead to job outcomes either a travel industry role within a sustainability focused organisation or a sustainability focused role within any business.
Intake Dates:	1 Jul & 26 Aug 2024. 2025 dates to be confirmed. Dates are subject to change.

# HOTEL PATHWAY



THIS PROGRAM FOCUSES ON CAREER PROGRESSION IN THE HOTEL INDUSTRY WITH OUR PARTNER, ACCOR

## HIGHLIGHTS



**STUDY**  
a uni-accredited Diploma of Travel and Tourism facilitated by industry experts.



**WORK AND EARN MONEY**  
while you study with job opportunities at Accor Apartments & Realty at locations across Australia & NZ.



**CAREER PROGRESSION**  
with our partner, Accor, fast track to management or work anywhere in the world.

## PROGRAM INFORMATION

22

Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Duration:	This program is 9 months full-time. Part-time options available.
Partners:	Accor, including brands such as Mantra Hotels, Peppers Retreats, Resorts & Hotels, Art Series Hotels, BreakFree & The Sebel
Job Outcomes:	Guest services, administration, house keeping, food & beverage, pathway to management
Intake Dates:	1 Apr, 6 May, 3 Jun, 1 Jul, 26 Aug, 30 Sep & 4 Nov 2024. 2025 dates to be confirmed. Dates are subject to change.

# CHOOSE YOUR OWN ADVENTURE



THIS STUDY ONLY PROGRAM CONNECTS YOU WITH THE RIGHT PEOPLE IN THE RIGHT PLACES.

## HIGHLIGHTS



**STUDY**  
a uni-accredited Diploma of Travel and Tourism facilitated by industry experts.



**GET THE RIGHT CONNECTIONS**  
through the Flight Centre Travel Group allowing you to choose where to go next.



**A CAREER HOW YOU LIKE IT!**  
The world is your oyster. Where will your diploma take you?

## PROGRAM INFORMATION

Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Duration:	This program is 9 months full-time. Part-time options available.
Job Outcomes:	Some examples include: Travel Agent/Travel Consultant, Hotel Manager, Tourism and Travel Advisers, Tour Guide, Marketing Officer, Cruise Ship Attendant / Manager and more!
Intake Dates:	1 Apr, 6 May, 3 Jun, 1 Jul, 26 Aug, 30 Sep & 4 Nov 2024. 2025 dates to be confirmed. Dates are subject to change.

# BACHELOR PATHWAY



THIS PROGRAM TURNS YOUR DIPLOMA INTO A DEGREE!  
NO UNIVERSITY ENTRANCE REQUIREMENTS

## HIGHLIGHTS



**STUDY**  
a University-accredited Diploma of Travel and Tourism facilitated by industry experts.



**ENTRY TO UNIVERSITY**  
without the usual entrance requirements - no ATAR required!



**25% TUITION FEE SCHOLARSHIP**  
for your 2nd and 3rd year study at Torrens University Australia.

## PROGRAM INFORMATION

Qualification:	Diploma of Travel and Tourism (Torrens University Australia)
Entry Requirements:	Year 12 certificate or Cert IV or higher (or Work Life Entry) Must also be an Australian Citizen, eligible NZ Citizen or Permanent Resident.
Cost:	\$2,350 per subject, or \$18,800 for 8 subjects 100% FEE-HELP available for eligible students
Duration:	This program is 9 months full-time. Part-time options available.
Future Study:	Direct entry into 2nd year of a 3 year Bachelor of Business at Torrens University Australia
Intake Dates:	1 Apr, 6 May, 3 Jun, 1 Jul, 26 Aug, 30 Sep & 4 Nov 2024. 2025 dates to be confirmed. (Dates are subject to change) Once successfully completing the Diploma of Travel and Tourism on any of our programs you will also have the opportunity to join this pathway to a Bachelor degree.





**Get in touch  
- we're here  
to help!**

**Reach out to our team of enrolment experts today!**

**Call: 1300 369 649**

**Email: [travel\\_academy@flightcentre.com](mailto:travel_academy@flightcentre.com)**

**Text: 0439 437 908**

**ENQUIRE NOW**

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Travel Academy

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